

# Prime Media Terms Of Service

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Prime Media provides live feeds for viewing on internet capable devices,  
Prime Media will not offer a refund if –

- The Line generated for the customer has been used on Servers
- The Line generated for the customer has been used with Plex
- The Line Generated for the customer has been used with Emby
- The Line Generated for the customer has been used with Tvheadend.
- The Line Generated for the customer has been used on any other forms to broadcast our feeds to other services of any form Including web browsers, mobile devices or other forms of accessing content.
- Prime Media will not offer a refund if the customer has been charged for a extra months service and has not cancelled. Cancelling Subscriptions is the customers responsibility.
- Prime Media will not offer a refund if it can be proven By logs the customer has paid for a Subscription, Accessed Premium PPV and then requests a refund once the event has concluded.  
(please note All Client Activity is logged)